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# Patients' attitudes to deputizing services

Sir.

There has been heated discussion of the advantages and disadvantages of deputizing services in general practice<sup>1</sup> and patients' use of deputizing services has been studied.<sup>2</sup> It has often been assumed that patients are not in favour of deputizing services and we attempted to assess the attitudes of patients in an established inner city practice of four partners which makes regular use of local deputizing services for out-of-hours work.

Two hundred and fifty patients were asked to fill out a questionnaire asking about their knowledge of the practice organization and their attitude towards the practice. One question related to the use of the deputizing service — 110 (44%) thought the deputizing service was a good idea, 17 (7%) thought it was a bad idea and 123 (49%) thought it had good and bad points. Patients' attitudes were not related to their age, sex, the doctor they were registered with or the length of time they had been registered with the practice.

Patients were also asked to comment on the deputizing service. Out of 266 comments 123 (46%) were favourable, 114 (43%) were against the service and 29 (11%) were neutral. The most common comments in favour were: a doctor was always available; a doctor could be seen quickly; and their own doctor needed some time off. The majority of adverse comments were related to the fact that patients preferred to see their own doctor who knew them and had access to their records.

It would appear that patients are more understanding of the need for deputizing services and are less critical of them than might be anticipated.

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## Nasal carriage of sodium fusidate resistant Staphylococcus aureus

Sir.

A previous study in the Journal<sup>1</sup> found no nasal carriage of Staphylococcus aureus resistant to sodium fusidate following the topical use of the drug. This prompted a local investigation involving general practitioners because in this area of Leeds sodium fusidate resistant S. aureus make up approximately 4% of the isolates of the organism, higher than the 1% or less reported in other areas.<sup>2</sup>

Fifty patients from whom a sodium fusidate resistant *S. aureus* was isolated in the laboratory during 1986–87 were followed up. Two to three months after the initial isolation a nasal swab was obtained from 25 of these patients. Only 15 were carriers of *S. aureus* of which eight were the same phage type and still fusidic acid resistant. Data on previous treatment was only available for 17 patients. Of these only four had received sodium fusidate in the previous year and none continued to carry sodium fusidate resistant *S. aureus*.

Sensitivity tests showed that minimum inhibitory concentrations of the drug were in the range 2–16 g ml<sup>-1</sup> in the resistant strains. These values are relatively low for chromosomally mediated resistance<sup>3</sup> but more similar to that of plasmid mediated resistance,<sup>3</sup> such as that found in burns and dermatology wards. All of the strains tested were sensitive to methicillin and mupirocin and the cause for their

resistance to fusidate is not clear. The widespread use of sodium fusidate dressings has been suggested but this could not be assessed.

The conclusion of this study is that sodium fusidate resistant *S. aureus* continued to be carried by the patients in the community, that they were pathogenic, but that there was insufficient evidence to relate carriage of resistant *S. aureus* with the use of fusidate.

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# Needs of general practitioners in providing stroke care

Sir.

A stroke is the commonest neurological emergency seen by general practitioners and the most frequent cause of serious disability in the community. Furthermore, at least 40% of stroke patients are cared for at home² so the role of the general practitioner in their care is crucial. We therefore decided to ask two groups of general practitioners what they perceived to be their needs in stroke management.

Questionnaires were sent with the routine family practitioner committee mailing to 300 general practitioners in the catchment area served by the Nottingham hospitals and to 200 general practitioners in the Oxford hospitals' catchment area. Freepost envelopes were provided for the

replies and the questions were: (1) What single thing do you think would improve the management of stroke/transient ischaemic attack patients in your practice? (2) Please write down the five things in the diagnosis and management of stroke or transient aschaemic attack which you find the most difficult or which give you the greatest concern.

Although Oxford had mounted a special, community-based initiative in stroke diagnosis<sup>3</sup> and Nottingham had raised some £200 000 by public appeal for stroke research, the proportion of questionnaires returned was low — 46 in Oxford (23.0%) and 73 in Nottingham (24.3%).

Table 1 shows that the major perceived need in both cities was for access to home physiotherapy. Next were improvements in home nursing and in social service provision. Medical doubts then began to take precedence and the respondents asked for

Table 1. The single factor that general practitioners felt would improve their management of stroke/transient ischaemic attack.

	Percentage of doctors		
	Nottinghan (n = 73)	n Oxford (n = 46)	
Non-medical			
Domiciliary			
physiotherapy	46.6	39.1	
Better home nursing			
provision	11.0	13.0	
Better social service provision	11.0	10.9	
Domiciliary occupa-	11.0	10.9	
tional therapy	5.5	4.3	
Access to hospital			
physiotherapy	4.1	2.2	
Family counselling	2.7	0.0	
Access to day centre	1.4	8.7	
Medical			
Advice on place of car and on investigating type and cause of	re		
stroke	8.2	4.3	
Clearer advice on			
prevention	8.2	4.3	

n = number of respondents.

clearer guidance on who should be investigated for stroke/transient ischaemic attack and how. Anxiety about excluding tumours and differentiating between cerebral haemorrhage and infarction clearly emerged from the replies in respect of acute stroke, while in the post-stroke period the requirements were for clearer guidance on stroke prevention.

When the doctors listed five problem areas domiciliary physiotherapy again dominated the non-medical area while the medical topics listed again highlighted

uncertainties on the need for acute investigation, on the appropriate place of care and on the post-stroke preventive measures which should be offered.

The general practitioners in both cities saw domiciliary physiotherapy as their main need. This raises two important issues. First, it is not known whether physiotherapy in general, or any particular regimen hastens functional recovery from stroke or merely provides an invaluable boost to the morale of patients, relatives, doctors and therapists while the disease pursues its own natural history.4 Before providing home physiotherapy we should insist that such provision is conditional on its incorporation into adequately-designed trials. Secondly, we must scrutinize the dispersion versus centralization of scarce resources. It is argued that it is unhelpful to subject stroke patients to long ambulance journeys for brief spells of treatment. Domiciliary treatment could obviate this but the therapists would then have to spend time driving from patient to patient, delivering treatment under less than ideal conditions. The health departments should commission studies in which home- and hospital-based treatments can be compared with each other and with less demanding regimens that can be delivered by suitably-trained relatives or volunteers.

The respondents were clearly uncertain about the need to reach an early and accurate diagnosis in patients with stroke. Until we have resolved whether computerized tomography scanning in stroke is a research tool or an important routine procedure we cannot provide clear guidance for general practitioners. Similarly, the requirement for clearer guidance on stroke prevention in the poststroke period reflects the lack of a consensus in the profession as a whole and of a substantial-enough body of trial-based evidence from which we can devise rational plans for stroke care.<sup>5</sup>

This study shows that there is a pressing need to respond to the perceived needs of general practitioners, not just by providing the extra services which they request but by building such provision into outcome-based studies so that we can measure the contribution of these services to an improvement in patient care.

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### Multiple sclerosis and sinusitis

Sir.

A research project in general practice showed an association between multiple sclerosis and sinusitis.1 More and more evidence is accumulating to support a hypothesis that in multiple sclerosis the central nervous system is subjected to 'showers' of endotoxins from anaerobic commensal bacteria which grow in diseased mucosal tissue of the sphenoid and ethmoid sinuses. These endotoxins pass into the cerebrospinal fluid through bony defects which are frequently present in the sphenoid. From the cerebrospinal fluid these 'noxious substances' reach the tissues of the brain and cord via the Virchow-Robin spaces and demyelinating lesions arise.

A great barrier to discovering the cause of multiple sclerosis has been the lack of post-mortem material. When a patient with multiple sclerosis dies the general practitioner or consultant rarely asks for a post-mortem because they know the cause of death. We wonder if general practitioners could help our research by obtaining permission for us to examine the brain and cranial cavity of any of their patients who die with a diagnosis of multiple sclerosis. A complete autopsy would not be requested. We would be prepared to attend anywhere at any time.

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