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Working with social services departments

Sir,

We are concerned that poorly developed inter-agency cooperation may be hampering the implementation of the children act 1989. The document Working together under the children act 1989 states that the protection of children requires a close working relationship between social services departments, the police service, medical practitioners, community health workers, schools, voluntary agencies and others. 1 As general practitioners and health visitors in a primary health care team we do not have a balanced working relationship with our local social services child and family team. We have a considerable workload with children on the protection register, and the geographical proximity of the health centre to the social services office allows the general practitioners to attend case conferences more frequently than doctors in many other localities.

The following is a description of some of the problems we have encountered. Our concerns about individual family situations seldom influence the decisions that are made, and we have detected little willingness on the part of the social services department to integrate other professionals' opinions into their decision making. Our referrals of families for preventive work are rarely acted on convincingly, lack of resources being cited as the predominant reason. We are concerned by the many dysfunctional case conferences we have attended: there is too great a focus on whether to place a child on the protection register, so inhibiting the drawing up of a wider child protection plan. Decisions at case conferences are made on insufficient information, while at other times indiscriminate or inappropriate information is provided. An insistence on voting for decision making is often divisive and inappropriate, as 'one person one vote' leads to the view of the social services department predominating. Case conferences become confrontational if opinions other than the prevailing view of social services are expressed, with chairpersons failing to facilitate the working together of different professions. There is scanty implementation of policies or procedures for working with parents in case conferences. We are also concerned that core groups (for example, a social worker, a health visitor and a general practitioner) can fail to work, with patchy and incomplete follow up of children.

While we have made representations at a local level to try to improve working relations with social services we do not feel this has been successful. Our approaches at a county level initially led to us being able to express our concerns but this, several months on, has not yet led to anything concrete. We therefore wish to ascertain whether other primary health care teams are experiencing similar problems in their working relationships with social services. If this is so we would welcome suggestions on how to progress towards a generalizable solution.

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Aspirin and myocardial infarction

Sir,

The discussion paper by Dr Rawles presents a well argued discussion on the acute management of patients with myocardial infarction, with particular emphasis on recent advances relevant to general practice.¹

Our only concern about this paper is the absence of reference to aspirin. The ISIS-2 trial demonstrated a 25% reduction in mortality when 160 mg aspirin was given within the first four hours of the onset of chest pain.² Birkhead demonstrated that for patients admitted with chest pain by their general practitioner the median time by which they received thrombolytic treatment was over four hours.³ The ISIS-2 results demonstrate that the effect of aspirin is somewhat less when it is given more than four hours after the onset of chest pain.

It would therefore seem reasonable for all patients with suspected myocardial infarction to be given 150 mg of aspirin immediately when first seen by the general practitioner. This treatment is more likely to be acceptable to general practitioners than the administration of thrombolytics at this time. Further, the finding that patients are admitted substantially quicker if they call the ambulance themselves, suggests that the time may be right to consider whether aspirin should in fact be carried and given by ambulance crews.

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James Mackenzie

Sir,

James McCormick (letters, June Journal, p.262) challenges the assertion in my Mackenzie lecture (February Journal, p.78) that coronary thrombosis, or myocardial infarction, was rare at the beginning of the century and was not described by James Mackenzie. This challenge is a repetition of that issued to a previous Mackenzie lecturer, Walter Yellowlees, 14 years ago.²

Yellowlees' detailed response³ provided much of the evidence supporting our contention (and that of Mackenzie's biographer, Professor Alex Mair⁴ that myocardial infarction was only just becoming recognized at the time. It may be true that, as McCormick suggests, 'angina' included some cases of 'infarction'. However, the fact that Mackenzie, writing about angina, stated that 'there are cases in which angina pectoris develops with great severity and ends speedily in death. On the whole these cases are rare'5 and 'great as the distress is which the pain produces, pain itself is in no sense a dangerous symptom'6 suggests that, even if 'angina' included 'infarction', the latter was not common. Review of pathology reports for autopsies carried out at the London Hospital during the period 1908-13 (when Mackenzie was cardiologist there) indicated that, although atherosclerosis and calcification were seen, intraluminal thrombosis was

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Research in general practice

Sir.

Dr Craddock's letter (February Journal, p.86) raises the issue of research by general practitioners. I agree with the view that research in general practice is both possible and worthwhile. Unfortunately, there may be a decline in the proportion of practices who are undertaking research.

I undertook a survey in 1982¹ and 124 of the practices in that study responded in the 1990 survey referred to by Dr Craddock.² In 1982, 39 of the 124 practices reported undertaking individual research of some kind, but in 1990 this number had fallen to 27. In 1982, 27 of the practices were taking part in some type of collaborative research, but in 1990 this figure had fallen to 19.

While this information is from a relatively small number of practices, if it does reflect a general trend, there is a depressing reduction in the proportion of general practices taking part in research. Possible explanations include the increase in pressure of work and changing attitudes among general practitioners towards research. This finding is worrying for those who wish to see general practice continue to develop a sound academic foundation. It is clearly important that further work be undertaken to confirm whether or not there is a genuine decline in research being undertaken by practices. If a decline is found, it is essential that the explanations for this are identified so that appropriate action can be taken.

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Postgraduate education

Sir.

We would like to respond to Dr Fox's criticism (May Journal, p.218) of our paper (January Journal, p.19). We were careful to report what the results showed and this was only that doctors who were members of a centrally organized educational scheme attended more educational meetings and that this applied for all categories of the postgraduate education allowance. Although we feel that the system is better educationally as it gives a more balanced spread of education we do not have the data to show this.

Dr Fox talks about education being a process whereby new skills and/or knowledge and/or attitudes are acquired which improve one's work and we could only agree with him. However, the literature on educational research in general practice is sparse. Fortunately this has been enhanced by the work from the west of Scotland. Dr Fox will be pleased to learn that we are currently looking at the effect of education on doctors in their day to day work.

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Quinine for night cramps

Sir

In describing his crossover trial of quinine for night cramps (letters, March *Journal*, p.127) Dr Dunn states that 'this carry over effect suggests that withdrawal of quinine induces cramps. This is totally unexpected, and has not been reported before. Such an effect is difficult to explain.'

There were 14 patients in each group at the beginning of the trial, and a total of three dropped out. With such small groups it seems perfectly reasonable that the percentage of nights with cramp during the placebo period should be 65% in one group and 37% in the other. It only requires two or three individuals with

severe symptoms to create this disparity.

If we look at the effect of quinine in each group we see that it reduced the incidence of nights with cramp from 65% to 27% in one group (58% reduction) and from 37% to 14% in the other group (62% reduction). This represents effective therapy in each group and in my opinion justifies the use of quinine for this condition.

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On-site physiotherapy

Sir

Waiting list initiative money is being used in Doncaster to fund on-site physiotherapy in general practice. Twenty two of the 49 practices in Doncaster (45%) expressed an interest in establishing this service. Six practices have been funded to offer the service to their patients and Doncaster Health is keen to evaluate the initiative. Therefore Hackett and colleagues have produced a timely paper on the value of on-site physiotherapy in general practice (February *Journal*, p.61).

However, I am concerned about the different case mix in the three settings (one practice had on-site physiotherapy, one direct access and the third access only via orthopaedic consultants) and the fact that these were not taken into consideration in the analysis. The mix of diagnoses among patients in the practice with on-site physiotherapists differed significantly from that of the practice with access via orthopaedic consultants (chi square = 37.2, 7 degrees of freedom, P < 0.001). Onsite physiotherapy dealt with larger proportions of ankle ligament sprains and miscellaneous conditions and a smaller proportion of shoulder injuries. In particular, the higher proportion of prescriptions in the group with access only via a consultant may have been related to the case mix, thereby making the conclusion that ready access to physiotherapy may result in less drug prescribing a potentially misleading one?

The point made in the discussion that the practice with on-site physiotherapy had a rate of referral to physiotherapy of more than twice that of a practice with direct access is an extremely important one. Rates seemed higher for some conditions but particularly so for ankle ligament sprains and miscellaneous conditions. Beckerman and colleagues (February Journal, p.73) have demonstrated that there is as yet no proven benefit for treatment of many conditions with physiotherapy. It is not unusual to be undertaking