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Reference

1. Van der Palen J, *et al.* Evaluation of the effectiveness of four different inhalers in patients with chronic obstructive pulmonary disease. *Thorax* 1995; **50**: 1183-1187.

Management of opiate dependence

Sir,

I was most interested in Martyn Judson's letter (December *Journal*, p. 688). Having been retired for some years, I do locum duties for various local general practices and in the three H.M. prisons in this area.

Drug addiction is an increasing local problem; one of the difficulties is that drug addicts ten to 'move on' for various reasons and it is not possible to get any 'feedback' information on how much our efforts to help them have been successful.

My own 'follow-up' efforts have given depressing results, including one young addict (with whom I had spent much time trying to help) dying from an overdose of drugs and alcohol.

Dr Judson's results are most encouraging, but I would make the following points from his letter:

- (1) His results of 95% abstinence are remarkably good; however, it is not clear how dependent his patients are on methadone, which is an opioid agonist: Are they on a continual reducing dose? How long does it take to wean them off addictive drugs? How many are successful?
- (2) Dr Judson claims that some physicians treat drug addicts with contempt, distaste and disdain when, in fact, these patients have a disease. If this is true, then it is partly because most patients wish their physician to help them to recover from their disease; many drug addicts consult their doctor simply to obtain more drugs. They are most demanding of time, and are abusive and noisy if not given what they want, upsetting the doctor, his staff and patients in the waiting room.

Finally, I must congratulate Dr Judson on the success of his special unit and I would agree with him that it would seem to be the best way of helping this very sad group within our communities. However, unlike Ontario, I doubt if British physicians in the National Health Service would have the 'luxury of devoting as much time as they need to interviews with drug-dependent patients'.

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Problem drug users

Sir,

I read with interest the editorial on problem drug users by Wilson *et al* (September *Journal*, p. 454).

I agree with the general theme of the authors, but would take exception to two related assertions.

While adding psycho-social supports certainly improves treatment outcomes, the provision of methadone alone with virtually no additional support has also been shown to yield significant benefits to patients. Even doctors with little experience in the area, given some guidelines based on simple pharmacology and therapeutics, would be doing much good and little harm in prescribing to addicts who are otherwise denied appropriate treatment.

Though respecting Scottish GPs' claims for increased funding for the treatment of addictions, it is my belief that most drug and alcohol treatment lies directly within the scope of general medical services.

Over the past 10 years in New South Wales, the number of GP methadone prescribers has risen from a handful to over 200. Most treat their patients using their nursing, pathology and pharmacy staff, as they would for patients with other conditions. Most GPs have found it a very rewarding experience and there have been no 'horror stories' reported. One of the accompaniments has been a drug-user HIV incidence below 1%, compared with up to 50% in some foreign studies.

I was shocked to read that some British GPs are so busy that others must write their prescriptions. In addition, may I suggest that there *is* evidence for the benefit of other prescribed drugs in chemical dependence. Naltrexone, buprenorphine, disulfiram and even heroin itself have all shown some promise.

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Patient choice of general practice

Sir,

The excellent paper by Thomas and colleagues (November *Journal*, p.581) is not

the first paper to demonstrate that patients in general prefer small practices, nor will it be the last, as evidenced by Baker and Streatfield's paper exploring the practice characteristics that influence patient satisfaction (December *Journal*, p.654).

There is evidence that the healthy and the sick look for a different health service.¹ There is no doubt that those who steer the health service are healthy and predominantly upper class and that most are men. My anxiety is that general practice is being moulded by the opinions of the healthy rather than by the needs of the sick.

Most jewels have flaws. The paper by Thomas and colleagues is no exception. They state without validation, 'single-handed general practitioners gaining patients do not generally conform to the characterization of the good practice (greater access and wider services) being encouraged in government policy'. For access the contrary is true; small practices provide greater access.² As regards wider services, I have seen no evidence to suggest that single-handed general practitioners provide fewer services to individual patients than do their group practice colleagues.

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References

1. Hopton JL, Dlugolecka M. Patients' perceptions of need for primary health care services: useful for priority setting? *BMJ* 1995; **310**: 1237-1240.
2. Baker D, Legh-Smith J. *Access to primary health care*. Bath: Centre for the analysis of social policy, University of Bath, 1992.

Computer medical records

Sir,

In August 1995, we carried out an analysis similar to Pringle and colleagues' assessment of the completeness and accuracy of computer medical records in four practices committed to recording data on computer (October *Journal*, p.537).

In a six-principal practice which has been computerized for 10 years, we compared the computer-held records of 1000 randomly selected patients aged between 30 and 64 years with the paper medical records of the same patients. Eighty-four per cent of 153 patients with a record of chronic obstructive airways disease or asthma in their paper medical records, 96% of 46 patients with diabetes, and 80% of 65 patients with coronary heart disease were correctly identified in the