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## Manchester IRIS Project Service Review

We were pleased to read the article on referral to a domestic violence advocate by Malpass and colleagues<sup>1</sup> in the March issue of the *BJGP*.

We would like to let people know about an Identification and Referral to Improve Safety (IRIS) service user study which took place in Manchester in 2014. It presents evidence from the Manchester IRIS service, which began in February 2012 and by February 2014, had received 169 referrals from 16 general practices across Manchester concerning women who have experienced domestic violence and abuse. The majority of the women interviewed had not disclosed the violence to anyone else prior to speaking to their GP. This independent service review was undertaken by Dr Gillian Granville and

captures the experiences of 17 women who accessed the IRIS service between August 2012 and February 2014.

The evidence in the report demonstrates the pivotal role that GPs have in enabling women to disclose domestic abuse for the first time, and their subsequent referral to specialist domestic violence services. There were positive outcomes for women and children through improved mental health, increased opportunities for training and employments, and the ability to begin to take control of their and their children's lives.

The report, *Identification and Referral to Improve Safety (IRIS). Hearing the voices of the IRIS service users* is available from: [www.manchester.gov.uk/info/200036/domestic\\_violence/550/get\\_help\\_and\\_advice\\_about\\_domestic\\_abuse/3](http://www.manchester.gov.uk/info/200036/domestic_violence/550/get_help_and_advice_about_domestic_abuse/3).

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### REFERENCE

1. Malpass A, Sales K, Johnson M, *et al*. Women's experiences of referral to a domestic violence advocate in UK primary care settings: a service-user collaborative study. *Br J Gen Pract* 2014; DOI:10.3399/bjgp14X677527.

DOI: 10.3399/bjgp14X680917

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### Correction

Address details in the article by Dawlatly SL. Do our consultation models meet our patients' needs? *Br J Gen Pract* 2014; DOI: 10.3399/bjgp14X679787 of the May 2014 issue were shown incorrectly. Leach Heath Medical Centre was listed, whereas it should have been Jiggins Lane Medical Centre, Jiggins Lane, Bartley Green, Birmingham, B32 3LE. We apologise for this error. The corrected version is published online.

DOI: 10.3399/bjgp14X680449