MUS: continuing challenges for primary care

Once upon a time in general practice patients with medically unexplained symptoms (MUS) were known as ‘heartsink’ patients: the patients who demoralise us because their symptoms are not pathologised, but relate to altered physiology caused by psychological distress, which they cannot consciously express, but experience as physical symptoms. MUS sounds more politically correct but is no less patronising. It also allows us to blame the patient for being difficult. In 33 years of medical practice I have not encountered genuine MUS in the patients I had long-term contact with, although it may have taken several consultations to find out what the source of psychological pain was. The death of a congenitally disabled child gave one patient chronic neck and chest pain, long before I met her. A car accident that killed a passenger caused severe back pain for years in the driver. Another patient had chronic pelvic pain caused by a celibate marriage, which she felt she could not leave.

MUS is a label that doctors can use to regard patients as untreatable. It is second to borderline personality disorder in my personal pet hates regarding labels that denigrate patients, and put blame on them for being unwell because of their perceived inadequacy. We need to acknowledge that we cannot cure everyone, but can still help by listening, by being kind, by caring about their pain, recognising it, and giving them our time. We can help by advising activities that improve health, and by challenging patients’ barriers to positive change. Do these people need a multidisciplinary approach? One caring companion to a patient’s pain can suffice. Continuity is helpful, as is consistency of advice, and a good memory of previous discussion of symptoms. If only one person provides care, it’s important to remember that any patient with MUS can go on to develop treatable illness, and be attentive to change in symptoms.

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The recipe for general practice

I agree with Steven Taylor when he writes of the problem of the hospital placements that currently form part of the training programme. I am a GPST1 and currently work on a Care of the Elderly ward as well as doing my share of the medical on-call rota. Before entering the GP training scheme, I previously held training places in two other specialties. The GP training does not compare favourably with these; Steven Taylor is right when he says that our training programme is made up of the ‘leftovers and castoffs from other specialties’ training’. The training offered in other specialties is specific and targeted.

Currently, I feel that I am treading water waiting for my training to begin. I am unsure how much more knowledge of hospital medicine, beyond that which I learned during my foundation training, I will acquire by the end of my hospital placements and the relevance of this to general practice. It seems incredible to me that I have little real notion of what being a GP entails and I will not have that insight until I am over halfway through my training.

When I trained as an anaesthetist, I did not have to spend time working taking bloods on the surgical ward. The idea seems absurd, as well as demeaning. It is easy to imagine how the status of anaesthetists would be undermined if such training were to exist. General practice deserves better too. By all means, keep a component of hospital experience within the training, but let it be what we choose as best for the development of good GPs. For example, paediatric experience is arguably valuable, but perhaps it should be a series of short secondments to paediatric outpatient clinics, which is where the two specialties interface after all.

Fundamentally, Steven Taylor is right that the training of GPs should be in general practice.

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