On Monday 28 April 1902, Dr Jeannie Charlotte MacLeod (Jeannie) buttoned her starched white coat, checked her pockets for her stethoscope and notebook, took one last look at herself in the mirror, and walked onto the paediatric ward as the new House Officer at Aberdeen Children’s Hospital. She glowed with pride as she introduced herself to the Senior Ward Matron, able to use the title of Doctor for the first time. By the end of that week, Jeannie was dead. At the age of 28 and alone in her on-call room, she had cut her jugular vein and bled to death. She was found by the porter who had been sent from the ward to find her (personal communication, Dr Bob Clarke [great nephew], December 2017). Four years later and a world apart, a Russian doctor, Dr Veressayev, wrote about the high rate of suicide among his classmates, 10% of whom died by their own hand. Why these doctors chose to kill themselves can only be surmised. Jeannie did not write a suicide note, but we know from her letters to her family that she had a tough time during her medical school training. As the only woman in her year, and only the third woman to qualify as a doctor in Scotland, she had to be taught separately for much of her training, and only the third woman to qualify as a doctor in Scotland, she had to be taught separately for much of her training, was mocked and laughed at by her male colleagues, and we can only imagine how she would have been received by the all-female nursing staff. Family folklore tells of Jeannie experiencing the death of a child during her first week on duty and the guilt being too much for her to bear. In his book, Dr Veressayev talks only in generalities, touching on the unrelenting workload, the pressure of the patient expectations, the emotional impact of their work, doctors may carry the stress of their work beyond the consulting room, putting them at risk of depression, substance misuse, and even suicide. Doctors have other specific risk factors, such as access to (and training in the use of) dangerous drugs, explaining why anaesthetists have higher rates of suicide than paediatricians.5

The impact of complaints and referral to the regulator can also have a major impact on doctors’ mental health. In 2015, a newly qualified GP who had been voted ‘Trainee GP of the Year’, Dr James Halcrow, hanged himself. The inquest heard how he feared erasure from the medical register for transgressing the conditions set down by the General Medical Council (GMC), which were reported to dictate that he abstain from alcohol.6

On 24 November 2015, Dr Wendy Potts, a GP and mother of two, killed herself.7 Dr Potts suffered from bipolar disorder and kept a blog about her condition. Apparently, a patient had complained and Dr Potts was suspended and later referred to the GMC. The coroner told the inquest:

“It seems to me the suspension and investigation was something of a sledgehammer being used to crack a nut.”8

The theme of losing sight of the person behind the professional is echoed by Mahajan and Johnstone when they describe how a doctor became ‘lost in the system’, which, in their view, contributed to his suicide.9

COMPLAINTS AGAINST DOCTORS

Bourne et al conducted a large study of doctors in the UK and discovered the deleterious impact that complaints and/or referrals to the regulator have on doctors’ mental state.10 Doctors who had recently received a complaint of any kind were found to be 77% more likely to suffer from moderate to severe depression than those who had never had a complaint. They were also found to have increased incidence of suicidal thoughts, sleep difficulties, relationship problems, and a host of physical health problems compared with people who had not been through a complaints process. Over a 9-year period, 21 doctors in the care of the NHS Practitioner Health Programme (PHP; http://php.nhs.uk/) have died. Among living PHP patients, the GMC is involved in around 10% of cases, compared with 52% (11 out of 21) of patients who have died and 56% (9 out of 16) of the patients who died from accidents, suicide, or overdoses. Between 2005 and 2013, 28 doctors died through suicide or suspected suicide while undergoing GMC investigation.11 Although correlation does not mean causation, being under regulatory or disciplinary processes nevertheless increases the risk of mental illness among doctors and a complaint or referral to the GMC must be considered a red-flag risk factor for both depression and

“Doctors are human. Doctors should not have to sacrifice their lives for their profession.”
suicide. The GMC has since implemented a series of changes in their processes to limit and hopefully reduce the mental health impact of a referral to them.

**DOCTORS ARE HUMAN TOO**

Though thankfully a rare event, the repercussions following suicide are immense. Far from being a one-off tragedy in itself, suicide can cause guilt, shame, and higher rates of suicide in loved ones left behind, as well as the potential of contagion. Jeannie, James, Wendy, and all the other doctors who have killed themselves teach us a salutary lesson, mentioned by the coroner presiding at Dr Pott’s inquest. Doctors are human. Doctors should not have to sacrifice their lives for their profession. If they are to give their all to patients and make patients their first concern, then the quid pro quo is that the system (the NHS) cares for them and does everything morally, ethically, and practically that it can to remove or, at the very least, reduce the causes of their distress. This means addressing the regulatory process, in particular the delays in the system, the disproportionate sanctions which mean that even ‘only’ a 12-month suspension might result in the doctor never being able to work again. The ‘multiple jeopardy’, where a doctor could spend many years defending themselves at different parts of the medical, legal, and regulatory systems, must also be addressed.

The days of the doctor being the superhuman, all-giving, sacrificing individual are over. It is now time to have a more realistic contract with our patients and with the health systems in which we work, a contract where the doctor is cared for and can expect the same compassion as the patients they treat.

Don’t suffer in silence; seek help. If you or someone you know might need help with a mental health concern, including stress or depression, or an addiction problem, help is available (see Box 1).

The International Practitioner Health Summit 2018: The Wounded Healer is being held on Thursday 4 October to Friday 5 October 2018 in London (http://www.healthcareconferencesuk.co.uk/practitioner-health-summit).

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**Box 1. Available help**

Samaritans  
Tel: 116 123; Email: jo@samaritans.org

NHS GP Health Service [GPH]  
Email: gp.health@nhs.uk;  
http://gphp.nhs.uk/

NHS Practitioner Health Programme [PHP]  
http://php.nhs.uk/; Tel: 0300 0303 300

[GP and PHP form part of the same service — Practitioner Health Service, which offers free confidential support for doctors with mental health problems.]

DocHealth  
www.dochealth.org.uk

Royal Medical Benevolent Fund [RMBF]  
https://rmbf.org/

[The RMBF provides packages of support in addition to significant funding, and is open to all doctors, including refugee doctors and medical students in their final 2 clinical years.]

Louise Tebboth Foundation  
http://www.louisetebboth.org.uk

REFERENCES