# Life & Times Found poetry:

# a creative approach to illuminate the findings of qualitative research

Found poetry is created by taking words and phrases from other sources and reframing them — the literary equivalent of a collage.1 The form emerged in the 20th century, influenced by Pop Art and Dadaism, whose artists sometimes placed everyday objects into different contexts to provoke fresh responses and questions.

In this found poem, Fiona Hamilton used verbatim quotes from qualitative interviews with patients about recent experiences of test communication in a recent BJGP article.2 Different patient voices were interwoven to capture the patient experience in a creative way. Lines from the transcripts were selected for their resonance or linguistic impact and arranged with line breaks so that qualities of voice, tone, and underlying meaning could emerge.

### **CONNECTING WITH THE PATIENT'S PERSPECTIVE VIA POETRY**

Blood testing is an almost universal experience - most doctors will have had a blood test themselves at some point. Although as doctors we are trained to see blood tests as a routine, perhaps relatively trivial intervention, in most other contexts blood is laden with mystery and deeper meanings: the giving of blood as sacrifice or propitiation; the duality of blood as lifesustaining and life-draining. Even in this 'trivial' exchange, there are emotions and nuances: an expectation of something in return - information, or illumination, or relief, or an end to uncertainty. Yet results could turn out to be inconclusive. Symptoms might continue despite the test showing 'nothing wrong'. The patient may be left with more questions and uncertainty. The exchange was not what they expected.

Poetry helps us to reconnect with this, and might trigger or remind us of the experience of being 'on the other side' as patients ourselves. We hope that readers of our academic article<sup>2</sup> might find this poem offers a complementary perspective - helping them to engage in a more reflective way with patients' lived experiences of blood testing.

We also hope that this poem will help us to reach out beyond our traditional academic audience. As patient involvement and engagement becomes increasingly embedded in primary care research we suggest that found poetry may be a useful tool to help researchers connect with stakeholders and patient partners.

We plan to use our found poems in future collaborative work with patient and public partners and stakeholders to help stimulate reflections, discussions, and debate about how to improve test communication.

#### On the inside

On the outside I could be fine on the inside my blood may be having some different story

When you get a text saying something's come up on your blood tests please contact your GP you go oh my god I'm dying

I'm guessing it's due to the elevated levels but I don't know what that is what is it you are looking to find? Is there a name for if this thing is elevated? I try to trust as much as I can they know better than I do You almost hope for a result that's going to come back with something that can be treated

The receptionist said yes oh yes, I've looked it up everything's fine, no further action you're here, all clear

Coming back normal is fine but does that mean they're going to drop it? does that mean there's going to be any further investigation? does that mean that this is we know one of the other things that they thought it could be?

It just leaves me with more questions I wonder if I ought to make another appointment with the doctor I wish now I'd said to him would you want to see me again

I just leave it and I think well if nobody contacts me its fine On the outside I could be fine on the inside my blood may be having some different story

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