Supplementary Table 1. Number of appointments and consultations in Advanced Access and control practices.

With doctors at the surgery	Advanced Access practices		Control practices		All practices (n = 47)	Practices providing before and after data (n = 38)		
Activity per 1000 registered patients per week					Crude Difference[a] (95% CI)	Crude Difference[b] (95%)	Adjusted Difference[c] (95% CI)	Adjusted P-value[c]
Mean (SD)	Pre-period (n=20)	Post-period (n=24)	Pre-period (n=18)	Post-period (n=23)				
Total appointments available to be booked	48.5 (15.6)	54.8 (18.5)	45.6 (17.6)	52.4 (16.7)	2.4 (–7.9 to 12.8)	3.8 (–8.0 to 15.7)	0.5 (–10.4 to 9.5)	0.92
Booked appointments attended	42.2 (11.9)	49.4 (16.1)	39.5 (15.2)	45.7 (14.1)	3.7 (–5.3 to 12.6)	5.3 (–5.0 to 15.6)	0.9 (–7.8 to 9.5)	0.84
Booked appointments – did not attend (DNA)	2.1 (1.6)	1.9 (1.7)	2.5 (2.8)	2.7 (2.4)	–0.8 (–2.0 to 0.4)	–0.6 (–2.1 to 0.8)	–0.2 (–0.9 to 0.6)	0.63
Unplanned workload attended	6.8 (9.0)	7.6 (8.7)	9.5 (12.1)	8.7 (11.7)	–1.0 (–7.1 to 5.0)	–2.6 (–9.6 to 4.4)	0.3 (–3.0 to 3.6)	0.85
Unplanned workload – DNA	0.2 (0.5)	0.1 (0.4)	0.3 (0.7)	0.1 (0.1)	0.1 (–0.1 to 0.4)	0.2 (–0.1 to 0.4)	0.2 (–0.04 to 0.5)	0.09
DNA rate[d]	4.3 (2.8)	3.4 (2.6)	4.8 (4.5)	4.7 (3.5)	–1.3 (–3.1 to 0.5)	–0.8 (–3.0 to 1.3)	–0.1 (–1.5 to 1.2)	0.85
Total patients seen in surgery by doctors (B+D)	49.0 (8.4)	57.0 (12.7)	49.0 (12.3)	54.4 (9.6)	2.6 (–4.0 to 9.2)	2.7 (–5.2 to 10.7)	1.7 (–7.1 to 9.4)	0.77
Total patients seen by doctors and nurses, including surgery consultations, telepone consultations and home visits	77.7 (18.7)	98.7 (30.7)	77.1 (26.7)	86.1 (19.8)	12.6 (–2.6 to 27.8)	13.5 (–4.2 to 31.2)	11.1 (–4.9 to 27.1)	0.17

[a]Crude difference in activity in post-Advanced Access period between n = 24 Advanced Access and n = 23 control practices. [b]Crude and adjusted differences in activity in post-Advanced Access period for n = 20 Advanced Access and n = 18 control practices that provided data for both pre- and post-Advanced Access periods. [c]Difference adjusted for pre-Advanced Access activity, list size, previous fundholding status, contract type, training status. [d]DNA rate = (C+E)/(B + D + C + E)*100.

Salisbury C, Montgomery AA, Simons L, et al. Impact of Advanced Access on access, workload, and continuity: controlled before-and-after and simulated-patient study. Br J Gen Pract 2007; 57(541): 608–614. ©British Journal of General Practice