## **Supplementary Box 1. Guide to transcription conventions.**

'hhh	Audible inhalation
hhh	Audible exhalation
:	Extended sound
<b>↑</b>	Rising intonation
$\downarrow$	Falling intonation
?	Rising inflection
	Emphasis (word or part of word underlined)
0 0	Talk is quieter than the surrounding talk
<>	Talk is faster than the surrounding talk
UPPERCASE	Talk is louder than the surrounding talk
=	Latched utterance, no interval between utterances
[]	Beginning and end of overlapping talk
(.)	A pause of less than 0.2 seconds
(0.0)	Silence measured in seconds and 10ths of seconds
Italic writing	Non-verbal actions
(( ))	Transcriber's notes

Cahill P, Papageorgiou A. Video analysis of communication in paediatric consultations in primary care. *Br J Gen Pract* 2007; **57(544)**: 866–871. ©British Journal of General Practice