

COVID-19 clinical solutions

BJGP

COVID-19 CLINICAL SOLUTIONS

What did you do?

We installed Siilo Connect for our local interdisciplinary organization, to foster networking through better communication.

Who are you?

Bert Leysen
And my whole team

Eerstelijnszone [primary care zone] Pallieterland
Transvaalstraat
Lier (Belgium)

What was the problem?

We are a young organisation with the mission of joining all disciplines in primary care, including the health care professionals, wellbeing professionals, local authorities and patient organisations. When facing the corona crisis we experienced a need to communicate smoothly: crisis communication !

What was the solution?

We installed Siilo Connect. Siilo is a messaging service following medical standards for securing privacy: a 'GDPR-proof medical Whatsapp'. Siilo Connect is a tool for organizations, giving opportunities to broadcast messages to all members of your organization, or to filtered members based on their role (for instance to all GPs, or to all psychologists), or to a (interdisciplinary) group chat. One remarkable advantage is that replies from the members are not automatically shared with all. Group chats started from Siilo Connect can operate independently.

In normal circumstances, Siilo Connect is paid €5,00 per individual member per year. Because of the COVID pandemic, the messaging service is temporarily free.

In 2 weeks time we had 205 participants: GPs, pharmacists, nurses, physiotherapists, psychologists, and a minority of social workers, and nursing home directors.

Information flows smoothly in two directions.

The first day we started this messaging service, we heard from some home care nurses that they did not have personal protection material and we could direct them to the right contacts to obtain these.

News can spread easily through this network. We can even adapt messages, so that each discipline will have its specific messages.

Another result we are proud of: physiotherapists spread the news to all members that they lacked protection material, and as a result pharmacists found the local Rotary Club ready to obtain protection material for them. Cries for help are more easily heard.

This is a useful tool for networking purpose, particularly in these crisis times.

Where can we find out more?

You can mail me: bertleysen@broechemoost.be

The company itself is to be contacted through: www.siilo.com