

COVID-19 clinical solutions

BJGP

COVID-19 CLINICAL SOLUTIONS

What did you do?

A range of free-to-use digital resources have been developed for SystmOne and EMIS to support the COVID-19 response; these include patient triage and assessment, identifying & recording shielding information, recording COVID-19 tests and results, resources for professionals, care of patients in care homes, palliative care and medicines management.

Who are you?

- **Dr Gareth Forbes** – CDRC Co-Founder, GP Partner
- **Jody Nichols** – Health Programme Lead for the AHSN NENC
- **Billie Moyle** – NECS Primary Care Data Quality Lead

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The Clinical Digital Resource Collaborative

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What was the problem?

Practices regionally and nationally have been confronted with abrupt and wide-ranging changes in how they have had to operate. Multiple (often conflicting) guidelines have been released centrally, which has placed immense pressure on individual practices to respond. Accurately identifying shielding patients has been a key challenge.

What was the solution?

The clinical digital resource collaborative (CDRC) is a recently-formed partnership between North East and North Cumbria clinicians, supported by NHS England, NECS, and the AHSN NENC. A current goal of the CDRC is to provide free-to-use, clinician-created, hazard-reviewed resources, which support front-line clinical teams to navigate the current crisis.

Practices have been able to benefit from bespoke COVID-19 templates, safety alerts, and searches, which have been developed in-line with national guidelines and tailored to regional service provision. The resources have been developed in partnership with local clinical leads for cancer and palliative care and endorsed/shared via CCG distribution channels.

A wide range of resources have been developed, tested and hazard-reviewed by the NECS data quality team:

- Patient triage and assessment
- Identifying and recording shielding information, and patients who need to be shielded (but not identified by central searches)
- Recording COVID-19 tests and results
- Resources for professionals
- Care of patients in care homes
- Palliative care
- Medicines management

Other related resources include a deferred-treatment protocol (to track delayed referrals/treatment as a result of COVID-19), digital Cremation Forms, and Notification of Infectious Disease Forms, which, as above – are integrated into the clinical systems.

A key benefit of the CDRC is that resources can be easily updated to all regions (in light of ever-changing priorities and guidelines), so that a consistent approach to assessment and management can be achieved without individuals and practices having to 'reinvent the wheel' multiple times over.

Where can we find out more?

Email: contact-CDRC@ahsn-nenc.org.uk

Website: <https://cdrc.nhs.uk>

<https://bjgp.org>