



COVID-19 CLINICAL SOLUTIONS

What did you do?

All practices within North Lincolnshire have the software in place to be able to carry out video consultations with patients, and this has also been rolled out for use within care homes for clinicians to hold video consultations with residents.

Who are you?

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What was the problem?

All practices were required under the GP contract to have a solution in place to be able to carry out video consultations as from 1st April 2021. However, as a response to COVID-19, this was brought forward and a solution was deployed to all practices in April 2020.

What was the solution?

The AccuRX solution was rolled out to practices at pace during April 2020, to enable the ability to carry out video consultations. This has enabled clinicians to review patients in a timely manner, while avoiding the current implications of a face-to-face appointment. Care homes across North Lincolnshire have also been provided with tablet devices to enable clinicians to carry out video consultations with residents. Communications between care homes and primary care have ensured that both work together to provide the best possible care for patients in care homes:

- All 19 practices in North Lincolnshire have used AccuRX for video consultations;
- Last week (week commencing 25th May 2020) there were 304 video consultations that took place through AccuRX;
- Last week (week commencing 25th May 2020) there were 2050 SMS messages sent through AccuRX;
- Over the last 3 months there were 5334 video consultations that took place through AccuRX; and,
- Over the last 3 months there were 26 935 SMS messages sent through AccuRX.

Where can we find out more?

<https://www accurx.com>